

ITEM NO 15 : Facilities available to citizens / visitors for obtaining information, including the working hours of maintained for public use

A Security enclosure, consisting of Security Staff and Voluntary Guides of VMH is situated at Gate of VMH Museum for providing information to the visitors. Working hour of the counter is from 10.00 AM to 6.00 PM with Lunch break from 1.30 to 2.00 PM.

Besides, Citizen Charter is given in the web portal of VM for the convenience of general public.